

2.7 Student Satisfaction Survey

2.7.1 Student Satisfaction Survey (SSS) on overall institutional performance (Institution may design the questionnaire) (results and details be provided as web link)

In the survey conducted on student satisfaction, the students have mentioned that they are satisfied with the well maintained infrastructure, syllabus, internal evaluation process, continuous quality improvement, methodologies for enhancing learning experiences, etc. They feel that they become more confident which teaches them to have a better value based life. Observations of the students were that faculty are co-operative, all opportunities are available, improvement in the confidence level of the students, satisfaction with the results of the Institution, encouragement towards Higher studies. The college ensures that the students are provided various platforms to reach the authorities with their suggestions and feedback. Grievance Redressal cell provides the opportunity to redress the solutions to their problems.

NATIONAL ASSESSMENT AND ACCREDITATION COUNCIL (NAAC)

STUDENT SATISFACTION SURVEY

A) Student's Name:.....

B) Age:.....

C) College Name:.....

D) Gender:

A) Female

B) Male.....

C) Transgender

E) What Degree Program Are You Pursuing Now?

a) Bachelor's

b) Master's.....

F) What subject area are you currently pursuing?

a) Arts..... b) Commerce..... c) Science.....

d) Professional..... e) Other:.....

1. How much of the syllabus was covered in the class?

4 – 85 to 100% ()

3 – 70 to 84% ()

2 – 55 to 69% ()

1 – 30 to 54 % ()

0 – Below 30% ()

2. How well did the teachers prepare for the classes?

4 – Thoroughly ()

3 – Satisfactorily ()

2 – Poorly ()

1 – Indifferently ()

0 – Won't teach at all ()

3. How well were the teachers able to communicate?

4 – Always effective ()

3 – Sometimes effective ()

2 – Just satisfactorily ()

1 – Generally ineffective ()

0 – Very poor communication ()

4. The teacher's approach to teaching can best be described as

4 – Excellent ()

3 – Very good ()

2 – Good ()

1 – Fair ()

0 – Poor ()

5. Fairness of the internal evaluation process by the teachers.

4 – Always fair () 3 – Usually fair () 2 – Sometimes unfair ()
1 – Usually unfair () 0 – Unfair ()

6. Was your performance in assignments discussed with you?

4 – Every time () 3 – Usually () 2 – Occasionally/Sometimes () 1 – Rarely () 0 – Never ()

7. The institute takes active interest in promoting internship, student exchange, field visit

Opportunities for students.

4 – Regularly () 3 – Often () 2 – Sometimes () 1 – Rarely () 0 – Never ()

8. The teaching and mentoring process in your institution facilitates you in cognitive, social and Emotional growth.

4 – Significantly () 3 – Very well () 2 – Moderately () 1 – Marginally () 0 – Not at all ()

9. The institution provides multiple opportunities to learn and grow.

4 – Strongly agree () 3 – Agree () 2 – Neutral () 1 – Disagree () 0 – Strongly disagree ()

10. Teachers inform you about your expected competencies, course outcomes and programme outcomes.

4 – Every time () 3 – Usually () 2 – Occasionally/Sometimes () 1 – Rarely () 0 – Never ()

11. Your mentor does a necessary follow-up with an assigned task to you.

4 – Every time () 3 – Usually () 2 – Occasionally/Sometimes () 1 – Rarely ()
0 – I don't have a mentor ()

12. The teachers illustrate the concepts through examples and applications.

4 – Every time () 3 – Usually () 2 – Occasionally/Sometimes () 1 – Rarely () 0 – Never ()

13. The teachers identify your strengths and encourage you with providing right level of challenges.

4 – Fully () 3 – Reasonably () 2 – Partially () 1 – Slightly () 0 – Unable to ()

14. Teachers are able to identify your weaknesses and help you to overcome them.

4 – Every time () 3 – Usually () 2 – Occasionally/Sometimes () 1 – Rarely () 0 – Never ()

15. The institution makes effort to engage students in the monitoring, review and continuous

quality improvement of the teaching learning process.

4 – Strongly agree () 3 – Agree () 2 – Neutral () 1 – Disagree () 0 – Strongly disagree ()

16. The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.

4 – To a great extent () 3 – Moderate () 2 – Somewhat () 1 – Very little () 0 – Not at all ()

17. Teachers encourage you to participate in extracurricular activities.

4 – Strongly agree () 3 – Agree () 2 – Neutral () 1 – Disagree () 0 – Strongly disagree ()

18. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.

4 – To a great extent () 3 – Moderate () 2 – Somewhat () 1 – Very little () 0 – Not at all ()

19. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.

4 – Above 90 % () 3 – 70 – 89 % () 2 – 50 – 69 % () 1 – 30 – 49% () 0 – Below 29 % ()

20. The overall quality of teaching-learning process in your institute is very good.

4 – Strongly agree () 3 – Agree () 2 – Neutral () 1 – Disagree () 0 – Strongly disagree ()

21. Give three observation/ suggestions to improve the overall teaching – learning experience in your institution.

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